Wicked Additions #3 Set - Pre-Orders ALL SENT OUT

Posted by admin - 2010/12/13 15:06

All USA and International orders for the WA#3 are out the door! Tracking numbers have been sent for both USA and International orders.

We will have MORE sets in stock around Feb. 1st -- as well as some re-stocks of older sets. I will post what these re-stocks are once the container is sent and I have final list.

Thank you all for your pre-orders and patience.

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Re:Wicked Additions #3 Set - Pre-Orders ALL SENT OUT

Posted by Dicetimo - 2010/12/28 16:22

Hello people,

this is a question to the european customers: Who has already got WA #3? Mine way dispatched in Miami an Dec-14 but has not arrived in Germany by now (according to the tracking number). Normally it takes several days in the customs, but this time it doesn't seem to be customs...

How about you, people?

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Re:Wicked Additions #3 Set - Pre-Orders ALL SENT OUT

Posted by Kronos - 2010/12/28 17:35

I did not order the new WA3 set, but I did order 2 RotA Sets on the 19th October and it took 4 weeks to arrive to German customs. Sometimes it just takes allot of time. :/

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Re:Wicked Additions #3 Set - Pre-Orders ALL SENT OUT

Posted by Dicetimo - 2010/12/30 03:58

I have ordered multiple times over the last three years and all shipments arrived in Germany about 5-7 days after leaving Miami, except this one. German customs took from 3-7 days to process the parcels, sometimes delivering them to me (only twice in a dozen cases) but in most cases I had to get fetch them from the customs office.

So this is clearly an unusual case and I thought it to be because of the christmas time, but it surely is about time now. And since DF is only sending with this one method it should not need 4 weeks as in your order from october.

Any other experiences?

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Re:Wicked Additions #3 Set - Pre-Orders ALL SENT OUT

Posted by HeroQuestFrance - 2011/01/14 06:44

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I know Lord got his 3 sets last week (french fan) but you should get it too.
I understand your worries. Did you tried to call the custom office or to ask Jeff about your order ?

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Re:Wicked Additions #3 Set - Pre-Orders ALL SENT OUT

Posted by arsthein - 2011/01/15 04:04

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Hi, same problem here. I'm from Spain and I've not recieved my WA3 yet, I guess I'll wait a week or so before trying to contact Jeff.

Greetings,

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Re:Wicked Additions #3 Set - Pre-Orders ALL SENT OUT

Posted by Dicetimo - 2011/01/15 06:33

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I did not contact anyone of the DF staff. It just seemed odd to me that it takes this long, while every other order I placed was here in no time. The tracking showed everything, just no arrival in Germany, yet.

Now it has arrived in Germany and took another 3 days to reach customs in my region and another day to send me my notice. Yesterday I got my notice and I have to get the parcel on monday.

I am happy to get my packs on Monday :-)

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Re:Wicked Additions #3 Set - Pre-Orders ALL SENT OUT

Posted by Lordannilhus - 2011/01/15 13:51

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Hi Dicetimo,

I had the same problem with my order. The French custom blocked my order during 2 weeks (official cause: no product description, and no invoice available for customs), and unfortunely my parcel box is arrived after christmas....it was not realy a problem, but I suspect it happens more often in France. May be in Germany it's the same problem.....

Soon

Lord

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