A problem with a order and your contact page.

Posted by HeroQuestFrance - 2010/07/15 01:41

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Jeff,

Your contact page encouters a bug : email invalid.

So I copy & paste my message to you here :

Hello Jeff.

I finally could order 1 RUIN SET yesterday, order 346.
However there was a paypal problem since someone tried to hack my account, I had to phone them and delete the restriction by giving them proofs of my identity.
When I could pay in the end of the day it automatically made a second order n°347 !
Can you delete one invoice since I paid for only one.

Thnx,
Kgs Rgds

Richard

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Re:A problem with a order and your contact page.

Posted by HeroQuestFrance - 2010/08/03 02:46

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Is this problem solved or not at all ?
I didn't try again to use the contact page of the website.
And I haven't news about my preorder in double.

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Re:A problem with a order and your contact page.

Posted by HeroQuestFrance - 2010/08/27 03:19

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I don't understand : still no answer from you.
I've tried this morning to send you a short message, one sentence as a kind of test, again, using your contact page : it worked !

So I immediately copied and pasted my first message of this topic to get news.
I click send and once again :

http://img840.imageshack.us/img840/9427/dfbug.png

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Re:A problem with a order and your contact page.
Posted by Rabulias - 2010/08/27 16:09

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Be sure there is no space after your email address.

It's best to manually type it in; spaces sometimes get added to the end if you copy and paste the text.

Hope this helps!

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Re:A problem with a order and your contact page.
Posted by Stefan - 2010/08/28 10:30

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hello Rabulias,

Sorry for not getting back to you right away! I have sent a message to Jeff although i am not sure If he is around till monday...we will straighten everything out, please don't worry, Jeff has most likely been swamped with the after Gen Con organization...he can help first thing Monday...

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Re:A problem with a order and your contact page.
Posted by admin - 2010/08/28 10:41

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I will get that fixed on Monday, too. I am still getting SOME of these, but apparently it does not work on all browsers -- maybe.

Thanks for your patience!

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Re:A problem with a order and your contact page.
Posted by HeroQuestFrance - 2010/08/29 02:13

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There is no space in my email address. (even at the end !)
I use last IE and mozilla internet explorers.
Anyway thank you very much for solving this issue !

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Re:A problem with a order and your contact page.
Posted by eric - 2010/08/30 08:19

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Try using all lower case characters.

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Re:A problem with a order and your contact page.
Posted by admin - 2010/08/30 20:50

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HeroQuestFrance,

Please let me know if you did not get our emails from today. I am sorry for the trouble you had getting a hold of us.

Thanks for your patience.

Jeff

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Re:A problem with a order and your contact page.
Posted by HeroQuestFrance - 2010/08/31 03:04

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I still didn't get mails from you.
I check the spam and spam filter but nothing.
Sometimes it takes time (I use to get the newsletter 1 day later I dunno why)
 so I wait for it until tomorrow and will let u know.

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Re:A problem with a order and your contact page.
Posted by HeroQuestFrance - 2010/09/01 06:59

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Nothing received today !
I checked spam filter and nada rien niet nothing : no email from DF company...

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Re:A problem with a order and your contact page.

Posted by HeroQuestFrance - 2010/09/02 01:44

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I got a email from Lori.
It looks like other mails don't pass in my box.
Anyway the problem is solved, My ruin set order is on.
Thank you Jeff !

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