Message to Jeff/Stefan/Lorie
Posted by HeroQuestFrance - 2010/05/11 03:45

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Hello !

I ordered last week a set of science fi. Would like to know the tracking number on my order n°169. Please eùmail me me this.

Kgs rgds,
Richard

ps : no other way to me than to post here since your contact form page doesn't work at all : always have a "invalid value" on my email.

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Re:Message to Jeff/Stefan/Lorie
Posted by patoumonde - 2010/05/11 20:26

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Oh and on that subject.

I've been sending emails for about a month and a half about a defective piece i received in a rivers and walls set and neither Lori nor Jeff responded to me.

Is there a problem with your mail box guys? Or am i treated as spam? Just wondering cause i know it's not bad customer service. You've treated us so well before the site changes :)

Pat

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Re:Message to Jeff/Stefan/Lorie
Posted by HeroQuestFrance - 2010/05/13 17:06

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Thank you !
I got my order number !!

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Re:Message to Jeff/Stefan/Lorie
Posted by admin - 2010/05/17 14:51

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Sorry about the missing of your emails. We have not been ignoring you. Sorry...the Spam filters have been working overtime.

Please send me an email at jeff^at^dwarvenforge.com with the header "Problem" and I will keep an eye out for it. I also will add you to my safe-sender list.

Thanks for your patience!

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Re:Message to Jeff/Stefan/Lorie

Posted by patoumonde - 2010/05/18 20:26

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Emails sent.

I hope it gets to you :)

Pat

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