DO NOT BUY FROM ALTER REALITY GAMES

Posted by dndgamer - 2010/02/01 18:25

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I've had nothing short of a nightmare in dealing with this company since December, 2009 and ended up losing $149 after the seller said if I cancelled a PayPal complaint they would re-ship merchandise -- boy was I DUMB in believing them.

So, in the hopes of saving you the aggrevation and loss of money I've experienced, I'm posting this on every board and group I know.

They are in Lakewood, Ohio so if anyone lives in that area just be a wiser consumer than I was. Oh, they also sell their products on eBay as "Cheapminis"...just an FYI TO BE CAUTIOUS!

Has anyone else had issues with a seller that they've had to take to court or the BBB? Just curious cause I've NEVER had this problem with a seller in the 15-years of being an eBay member.

Thanks for any advice you can give.

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DO NOT BUY FROM ALTER REALITY GAMES

Posted by HeroQuestFrance - 2010/02/03 04:27

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Thanks for your report.
You wrote if I cancelled a PayPal complaint they would re-ship merchandise
If you have a written email of them asking you this you can send it immediately to PAYPAL to re-open your complaint case I think.

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DO NOT BUY FROM ALTER REALITY GAMES

Posted by Green_knight - 2010/02/03 09:29

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strange....

i dealt with them very often in the past (but that was 2007-2008)
and never had any problems with them.

Maybe the shop owner changed.

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DO NOT BUY FROM ALTER REALITY GAMES

Posted by dndgamer - 2010/02/03 18:02

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strange....

i dealt with them very often in the past (but that was 2007-2008)
and never had any problems with them...
Unfortunately, I never dealt with them before so i didn't have a base reference to go off of except for their eBay rating which was 99.4% (or somewhere in that area). Believe me, I understand that issues can occur that are out of the seller's hands and I don't mind 'cause we work it out but when you have to pull teeth to get answers to your questions about your ordered items and then be hoodwinked into cancelling a complaint in the hopes of getting your items delivered...it's just deceptive practices in my book!

Anyways, I've had to open a BBB complaint since PayPal and eBay say they can't do anything for me since I canceled the complaint! :mad:

Like I mentioned earlier in my post I've never had a single issue with a seller OR buyer in the 15-years I've been with eBay so if anyone knows "Jim" from the store ask him to reconsider his position.

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DO NOT BUY FROM ALTER REALITY GAMES

Posted by Grokkit - 2010/02/22 19:18

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That's odd. I've dealt with them just last year before the holidays, and had no issue. Shipping was quick and the product arrived without issue. Sorry to hear about your woes... good luck man!

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DO NOT BUY FROM ALTER REALITY GAMES

Posted by jls304 - 2010/02/22 20:39

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Contact your bank and tell them you want to dispute it.

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DO NOT BUY FROM ALTER REALITY GAMES

Posted by dndgamer - 2010/02/23 19:44

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Unfortunately, I'm left holding-the-bag...an empty bag and the loss of $150.00 USD! A cautious and friendly reminder to those who still believe in "trusting" what other's say they will do...DON'T BELIEVE A WORD OF IT. Oh, and never, Ever, EVER, cancel an eBay or PayPal complaint until it is resolved by an eBay or PayPal representative. Sounds like common sense but I trusted this seller's email's and buyer ratings and got shafted -- final comment..."It CAN happen to YOU!"

Stay Safe!

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DO NOT BUY FROM ALTER REALITY GAMES

Posted by Dead - 2010/02/24 09:38

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I emailed him before about international shipping, but he never responded. Maybe he is a snob or jerk. I am sorry for your unpleasant transaction, dndgamer.

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