Help Ordering Individual Hellscape Set Pieces

Posted by bendbuddy - 2009/10/31 08:54

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Hello,

I wanted to buy two (2) of the individual Hellscape floor pieces in my order today (Invoice: 8256, Reference #: EPCE4BCD5598):
4" x 4" Floor (as pictured above): $15 each

Unfortunately I couldn't figure out how to do that so just put that note in my order and am assuming you will adjust total (and send me a new receipt). Is that cool?

Happy Halloween

Ben
"Say hey" on Twitter
Check out our blog: Ben's RPG Pile
Subscribe to our weekly video podcast

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Help Ordering Individual Hellscape Set Pieces

Posted by dndgamer - 2009/10/31 10:44

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...Unfortunately I couldn't figure out how to do that...
Hi Ben,
I'm not with DF but I just wanted to let you know you can adjust the quantity of items ordered by clicking on the down arrow of the "QTY" field when placing your order and selecting the number of items you want. Although this advice won't help you this time maybe it will the next time you order. :D

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Help Ordering Individual Hellscape Set Pieces

Posted by bendbuddy - 2009/10/31 10:52

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Hello,

I appreciate the tip but I couldn't find a way to add those individual floor pieces into my shopping cart.

Thanks,

Ben

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Help Ordering Individual Hellscape Set Pieces
Posted by Senorcannon - 2009/10/31 11:26

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They are in the individual pieces section...

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Help Ordering Individual Hellscape Set Pieces
Posted by bendbuddy - 2009/10/31 16:21

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Hi Senorcannon: Ahhh - there we go. I totally missed that link. Thank you.

Hi Dwarven Forge: Can you combine my two orders from today and adjust my shipping accordingly. First order (Invoice: 8256, Reference #: EPCE4BCD5598) and second order (Invoice: 8263, Reference #: ETJE4BF2CD16).

Thank you

Ben

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Help Ordering Individual Hellscape Set Pieces
Posted by Senorcannon - 2009/10/31 19:43

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No problem , it took me a bit to find the link for the flat 4X4 pieces underneath. Have a good Halloween!

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Help Ordering Individual Hellscape Set Pieces
Posted by Harneloot - 2009/11/01 06:34

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The individual pieces are also right next to all the other Den Of Evil sets when you click on the DEN OF EVIL category on the left of the front page.

Not everything Dwarven Forge sells is right out there on the front page! ;)

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Help Ordering Individual Hellscape Set Pieces
Posted by bendbuddy - 2009/11/02 21:49

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Hello,

Can I get a customer service response on this one? I also sent an e-mail via Contact Us. I just want to avoid double shipping charges before it's too late.

Many thanks,

Ben

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Help Ordering Individual Hellscape Set Pieces

Posted by Fu-Man Chu - 2009/11/11 15:52

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Have you tried calling them? Jeff is usually very good at taking the calls and emails.

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