Problems with lake set.
Posted by AfterBusiness - 2009/10/17 06:38

_____

I read some month ago about a problem with some lake tiles, but can not find any thread. :-(
3 lake pieces from me become on the edge some bright spots. I think some air get inside the pieces.
Any idea how I could manage this?
Sorry for my bad grammar... I am from germany. I hope you understand what I mean.

==========

Problems with lake set.
Posted by Green_knight - 2009/10/19 09:04

_____

I started the topic quite a while ago:
http://www.dwarvenforge.com/dwarvenforums/viewtopic.php?id=2623

For solution i send the pieces we had back to DF and had them replaced, cheers for the superb service.

German Customs stuff and a short note on the matter:

Wenn du das machst vergiss nicht die Ausfuhr beim Zoll anzumelden (also das du die Teile reklamierst), sonst musst du ggf nochmal den Gesamtpreis nachverzollen.
Dazu benötigst du Fotos von den defkten Teilen, da sie ja anders nicht identifizeirbar sind.
Von den Fotos benötigst du zwei Abzüge.
Bevor du das machst überprüfe alle Teile nochmal die du hast, weil der Effekt bei uns erst nach 1 Jahr angefangen hat und dann schlimmer wurde.
Du kannst das beschleunigen indem du die Teile offen aufbewahrst (also nicht in den Plastiktütchen).

==========

Problems with lake set.
Posted by AfterBusiness - 2009/10/20 06:24

_____

Thanks at green knight.
When I send the 3 damage lake tiles to DF, is it for sure, that DF replace the tiles? @Stefan or Jeff?

==========

Problems with lake set.
Posted by Stefan - 2009/10/20 07:17

_____

Please send the tiles to Jeff and he will replace them for you. If you wish, just take pictures of them and e-mail or send those to Jeff rather than spend all the money on shipping...

==========

Problems with lake set.

Posted by AfterBusiness - 2009/10/20 15:24

_____

ah... ok. Thanks Stefan. I will take some pictures and send them to jeff. :)

==========