Website: Conflicting Prices on items

Posted by rustyblade - 2009/01/15 07:33

Hey DF (Stefan and Jeff) guys,

I was telling a friend about DF. Gave them the website. Later my friend calls me and asks why the prices are different in the description from the detail? I didn't know what he meant til I went to look for myself.

Then I noticed mostly on the Cavernous and the Den of Evil sets. If you click on the Cavernous: Chasm, Lake, Lake Expansion, and the Rivers and Walls sets, at the end of the description it says something such as "the set costs $129 each" Yet just a few lines down under the details of weight and cost their is a higher price (I know from reading the news letter that the higher prices are the correct ones, but someone looking at the DF products for the first time online could be confused or even turned off by the notion that the company doesn't maintain their site very well.

I just thought I would bring this up about conflicting /confusing price listings on the same product. Also DoE set in the description says ""the price is $119 per set" but again a few lines down in the details of weight and cost $139. The DoE wicked editions also has a price of $89 in the description, in the details the new price of $99.

The most recent website update; some sets received a new picture showing all the pieces together. My(albeit annoying sometimes) friend also asked me if the chasm set still has the cavernous walk way pieces. He noticed the Chasm set picture doesn't depict the cavernous walkway pieces. But it does show them in the individual high def pictures below it. I said yeah those are still in there...

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Website: Conflicting Prices on items

Posted by Myrthe - 2009/01/15 16:14

I think that the lower price in the description is just an oversight.

DF recently (Jan. 1) raised the prices $10 - $20.

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Website: Conflicting Prices on items

Posted by rustyblade - 2009/01/15 19:52

I think that the lower price in the description is just an oversight.

DF recently (Jan. 1) raised the prices $10 - $20.
Yeah I already stated that above. I am just saying the site could use some corrections as to not confuse NEW buyers.

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Website: Conflicting Prices on items
Posted by Myrthe - 2009/01/15 20:45

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Yeah I already stated that above. I am just saying the site could use some corrections as to not confuse NEW buyers.
Apparently, NEW buyers aren't the only ones who get confused ;) Gotta work on my reading skills, apparently ... my skim-foo is lacking ;)

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Website: Conflicting Prices on items
Posted by admin - 2009/01/16 13:43

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Thanks for the info! I will get them fixed.

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Website: Conflicting Prices on items
Posted by purgatory - 2009/06/08 23:10

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Just wanted to pass along that I noticed a price difference on one of the sets. On the Room and Passage set it says in the text that it is $109 and when you scroll down it says it's $119.

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Website: Conflicting Prices on items
Posted by admin - 2009/06/09 08:31

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Fixed. Thanks!

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