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Special Offers for International Orders Posted by arsthein - 2006/05/10 04:56

Special Offers for International Orders Posted by arsthein - 2006/05/09 06:10
Hi, I'd like to propose something.
These days we've got the special offer for Traps Set #2 (usually 60\$) for free if you make an order for 140\$ or more.
Well, 15th of this month I'm going to make such and order (CL preorder) but, the offer reads "Due to shipping costs, this offer is only available to usa customers". Or something like that.
That, at first glance has sense but well, couldn't you charge the shipping cost to the international customer so the "gift" is the 60\$ of the Trap set #2? I've been trying and in fact the cart seems to be prepared for charging the shipping costs for the trap set 2 even if it don't count the 60\$ for the set. Is that not right enough?
I'd like to know something about it, I think there could be the option of paying the shipping costs for the gift, and the set would be free for that matter thank you in advance.
Greetings
Special Offers for International Orders Posted by jkratzer - 2006/05/10 04:30 Jeff,
I gotta agree with arsthein on this one; YES, charge the shipping on the Traps2, but still offer it as a goodie if the order meets the prerequisites. International customers get slammed enough by their Customs and Tax fees; let them have the same special offer, in a case like this, as those of us here in the US. After all, if DF can afford to give ME a Traps 2, if I'm willing to pay the freight, then you should be able to give arsthein (or Tom, or Green_Knight, or even blairgb and philhendry) a free traps 2 if they'll pay to ship it. They'll still have to pay customs duty and import taxes on it.
What the heck, give it to them.
See ya in Indy!
Jim

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Dwarven Forge - Dwarven Forge Generated: 19 April, 2014, 23:52 Special Offers for International Orders Posted by otherworld - 2006/05/11 01:08 Maybe DF could consider some kind of special offer just for international customers sometime in the future? Special Offers for International Orders Posted by Gramlot - 2006/05/11 01:51 I hope too. Special Offers for International Orders Posted by arsthein - 2006/05/11 02:29 Well... I'm not sure if you wanted to mean this but I don't believe that it would be a fair deal to have special offer only for international... hey, like Jim has said, "if you can give that to me, why no to him?". There should be a good reason to discriminate, not only: "well, this is for you". I'm thinking better in this way: when there is an special offer that DF cannot give to international because of shipping charges or something similar, there could be another compensating special offer (if it is possible, of course) perhaps an special discount to another product, a limited edition figure, or stock little piece, etc... It will be a gift for us, of course, they don't have any debt with us, but I can assure I would see it as a SUPER NICE, BEAUTIFUL, EXTRA KIND attend for us...

Special Offers for International Orders Posted by LoneStarr - 2006/05/11 04:49

Well, I hope e.g. the extra 3 lake tiles when you order 3 cavernous lake sets also apply to the int. orders!?

This could be one reason why I am considering to order three (instead of two) in that order (OK it mostly depends on if i'll have enough money available in time before the preorder ends or is sold out).

I think the problem with the Traps special is, that a set (even of that small size) has enough weight to increase the shipping cost significantly, while some single tiles (e.g. those 3 lake tiles unless they are really heavy) have no or only a little effect on the price (the worst case here would be if the order without

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them is short below the next price level). You can just try it out with your shopping cart by adding a larger set and add some little pieces (e.g. 8 diagonal floors or some of the miniature, which seem to be real lightweights)
Special Offers for International Orders Posted by arsthein - 2006/05/11 06:39
Yeah, but if I have to pay the shipping for a set that costs me 0.00\$ I would pay it gladly.
Special Offers for International Orders Posted by LoneStarr - 2006/05/11 06:59
So, would I;) But unless the shipping calculation software is not able to do the appropriate calcs, it seems that we have lost here:(
Special Offers for International Orders Posted by arsthein - 2006/05/11 07:13
groan TT
