

DF Phone #

Posted by weaverjk - 2006/03/19 01:43

I haven't been able to get an answer at the # listed on the DF web site, 618-549-7100. Is this an active number for DF?

Thanks,

JKW

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DF Phone #

Posted by weaverjk - 2006/03/19 01:46

The reason I've been calling is to see if there is any way to combine two shipments (soon to be three) which I ordered at separate times. Each order contains only pre-order items. I noticed that the standard shipping was around \$12 per shipment and went up only a little when I added more items (lick 2 cavern sets and some individual pices was only \$15.xx). However, when I had a second shipment of only 4 individual pieces, the shipping was again around \$12. I was hoping to add all of my pre-order stuff together on one shipping bill to save myself some S/H.

I currently see no way to cancel orders (to start over) or to combine orders.

Thanks for any information you can provide on the Phone # and the Shipping,

JKW

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Posted by Fu-Man Chu - 2006/03/19 08:23

I've called several times and have been able to reach Jeff without problems... though, you should check to make sure that its business hours...

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Posted by weaverjk - 2006/03/19 11:24

Thanks. I've tried twice during CST business hours and once after. I'll just keep trying. I really don't want to have to pay \$12 s/h three times, once for the CR&W, once for some cavern straights, and once

for the 6x6 which became available on the web site a few days after the 15th.

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